

Logistics service provider St vd Brink prepares for the future

Datalogic's partner CaptureTech took care of the delivery and implementation of the Skorpio™ X5 to ensure orders are now even faster and without errors.



St vd Brink is a versatile and sustainable transport company that has put the customer first for 77 years. The logistics service provider fully adapts its activities to the requirements, working methods, and needs of its customers. It is therefore only logical that their barcode scanners also meet the latest standards.

With more than 800 employees and warehouses in Ermelo, Lelystad and Wormerveer in the Netherlands, St vd Brink guarantees national coverage and lightning-fast anticipation of rapidly changing transport needs. The company, which has almost 500 vehicles, its own workshop, and two 24-hour service vehicles – not only provides conditioned and unconditioned transport, but also bulk, tilted, crane and contract distribution.

Objective

Replace existing Falcon scanners with Android-based mobile computers.

Approach

- Speak to key Datalogic partner for options
- Evaluate the market
- Choose the best fit all round

Technical requirements

Sturdy devices for busy staff that would future proof scanning requirements and work with the new Android application.

New Android™ application asked for new scanners

Before St vd Brink made the switch to the Skorpio X5, the company used Datalogic's Falcon™ mobile computers. "We have always been very satisfied with these," says Application Manager Ron Ranzijn. "Only after all these years, they were past their best. In addition, we switched to an Android application that did not communicate with the Falcon mobile computers."

"Together with our regular contact person at CaptureTech, we looked at which scanners would meet our needs and requirements. The Skorpio X5 appeared to be the best fit and was available at short notice. The latter was a big plus for us, especially now that components are becoming increasingly scarce."

Results

St vd Brink chose the Skorpio X5 because of availability and previous experience with Datalogic products

“In half a morning we were up and running.”

Ron Ranzijn,
Application Manager

High level of service

For Ron, ordering the scanners from CaptureTech was more or less a given. “Of course there are dozens of other providers, but we’ve been very pleased with the high level of service from the CaptureTech team for years. We know that they keep their promises and do a good job. So, in all honesty, I haven’t done any other extensive market research. Good is just good.”

Smooth implementation

Good coordination beforehand ensured a quick and smooth implementation of the new hardware. Ron had provided all deliverables and required logins in advance, which allowed CaptureTech to get started right away.

“During the implementation itself, I didn’t actually have to do anything. We were up and running in half a morning. In the beginning, we let the old app and scanners run parallel to the new system. This allowed colleagues to get used to it slowly and gave us the opportunity to make minor adjustments to the app. We are now completely migrated over, and it is as if we have never worked differently”.

More job satisfaction

Ron also gets positive feedback on the new Datalogic Skorpio X5s from his colleagues on the shop floor.

“They now work a lot faster, and the operation is as they were used to from the previous Datalogic models, light and with different scan keys. It’s nice to know that this migration has not only saved time, but also increased job satisfaction. If we want to modernize further in the future, we will definitely use CaptureTech and Datalogic again!”

Ron Ranzijn sums up: **“It’s great that this migration has not only saved time, but also increased job satisfaction.”**



Learn more:
www.datalogic.com

www.capturetech.com

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